1		TIDEWATER UTILITIES, INC. T-4					
2		TESTIMONY OF A. BRUCE O'CONNOR					
3	Q.	STATE YOUR NAME AND BUSINESS ADDRESS.					
4	A.	A. Bruce O'Connor. My business address is: 1500 Ronson Road, Iselin, New Jersey					
5		08830.					
6	Q.	PLEASE STATE YOUR PROFESSIONAL QUALIFICATIONS AND EXPERIENCE					
7	A.	I am a Certified Public Accountant and Vice President and Chief Financial Officer of					
8		Middlesex Water Company (Middlesex). Tidewater Utilities, Inc. is a wholly-owned					
9		subsidiary of Middlesex. I have been employed with Middlesex since 1990.					
10	Q.	DO YOU HOLD AN OFFICIAL POSITION WITH THE APPLICANT?					
11	A.	I have been the Treasurer of Tidewater Utilities, Inc. (Tidewater or Company) since					
12		1996. I was Controller of Tidewater from 1993 until promoted to Treasurer in 1996. I					
13		have overall responsibility for accounting, taxes, payroll, customer service, billing and					
14		disbursement procedures, cash management and financial statement preparation. My					
15		responsibilities also include the Company's financing program.					
16	Q.	HAS TIDEWATER COMPLIED WITH ITS COMMITMENT IN THE SETTLEMEN					
17		AGREEMENT APPROVED BY ORDER NO. 8164 FOR A MONTHLY METER					
18		READING AND BILLING STUDY SUBMISSION AND THE FILING OF A LEAD-					
19		LAG STUDY?					
20	A.	On or about March 12, 2013, Tidewater submitted a monthly meter reading and billing					
21		feasibility study to Public Service Commission and the Department of the Public					
22		Advocate. Tidewater has included the results of lead-lag study in the preparation of the					
23		financial information used to determine its projected rate increase request in this rate					
24		matter.					

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	1	Q.	ARE THE BOOKS AND RECORDS OF TIDEWATER PREPARED AND
	2		MAINTAINED IN ACCORDANCE WITH THE UNIFORM SYSTEMS OF
	3		ACCOUNTS PRESCRIBED BY THE DELAWARE PUBLIC SERVICE
	4		COMMISSION FOR A MAJOR WATER UTILITY?
	5	A.	Yes.
	6	Q.	HAVE YOU PREPARED FINANCIAL SCHEDULES WHICH SUPPORT THE
	7		COMPANY'S APPLICATION FOR AN INCREASE IN ITS BASE RATES?
	8	A.	Yes, the summary and supporting financial schedules that comply with the Minimum Filing
	9		Requirements (MFR) of the Delaware Public Service Commission (PSC) were prepared und
	10		my direct supervision.
	11	Q.	IS THE INFORMATION CONTAINED IN THESE SCHEDULES TRUE
	12		AND CORRECT TO THE BEST OF YOUR KNOWLEDGE AND BELIEF?
	13	A.	Yes.
	14	Q.	WHAT ARE THE TEST YEAR AND THE TEST PERIOD FOR THIS RATE CASE?
	15	A.	The Test Year is the twelve months ended September 30, 2013. The Test Period is the
	16		twelve months ended June 30, 2014 and reflects all known and measurable changes,
	17		annualized, that are expected to occur on or before June 30, 2014. The Test Period rate
	18		base items start with actual September 30, 2013 Balance Sheet data, with adjustments to
	19		June 30, 2014. The Company has selected this Test Period as it will partially reflect the
	20		actual results for the first year the rates are expected to be in effect.
	21	Q.	PLEASE EXPLAIN SCHEDULE 1, OVERALL FINANCIAL SUMMARY.
	22	A.	Schedule 1 summarizes the calculation of the requested rate increase for the Test Year
	23		and the Test Period, indicating the Rate Base, Net Operating Income, Proposed Fair Rate
1	24		of Return and Gross Revenue Conversion Factor. The schedules that support these items

are referenced on Schedule 1. Testimony and information with respect to the Rate Base

MFR Schedule 2 and all the sub-schedules associated with Rate Base, except Schedule

2A, will be sponsored by Michele L. Tilley. Mr. Jeremy M. Kalmbacher has sponsored

testimony for Schedule 2A.

Q. PLEASE EXPLAIN SCHEDULE 3, INCOME STATEMENT FOR 2012 ACTUAL,

TEST YEAR AND TEST PERIOD.

Q.

This schedule reflects the Company's income statement for the actual results in calendar year 2012, the Test Year and the Test Period at Present and Proposed rates. Column 1 on Schedule 3 indicates the actual results for the year 2012. Column 2 represents the Test Year, which is the twelve months ended September 30, 2013, with all changes in revenues and expenses, annualized, as though the change had been in effect for the entire Test Year. Column 3 represents the Test Period, the twelve months ended June 30, 2014 with all changes in revenues and expenses, annualized, as though the change had been in effect for the entire period. Column 4 calculates the rate increase that is necessary for the Company to earn a fair rate of return on its investments in rate base and recovery of prudently-incurred operating expenses. Column 5 represents the Test Period after inclusion of the revenue and expense effect of the proposed rate increase. The supporting schedules are referenced on the schedule.

WOULD YOU PLEASE DESCRIBE SCHEDULE 3A – OPERATING REVENUES?

Schedule 3A, page 1 of 3 summarizes the detailed calculations found on Schedule 3A

pages 2 and 3 for each customer class or, type of revenue. The detail was used to develop
the proposed rates included in the pro forma tariff sheets labeled as Schedule 8.

Schedule 3A, Page 2 of 3, Lines 1 through 10 – Facility Charge – This represents the
proposed fixed component of customer bills based on the actual number of customers at

September 30, 2013, by meter size, as shown therein, under the column entitled Present Rates, Test Year. The projected number of customers at June 30, 2014, by meter size, is listed under the column entitled Number of Customers, Test Period. In general, customers are billed quarterly. In order to calculate projected Facility Charge revenues, the number of customers was multiplied by 4 to equal the number of bills rendered annually. The resulting number of bills was multiplied by the current tariff rate, resulting in Test Year and Test Period Facility Charge Revenues. This represents the first of two components of the General Metered Service class revenues. Schedule 3A, Page 2 of 3, Lines 11 through 20 – Consumption Charges – In order to develop Test Year revenues, I utilized actual consumption for the twelve months ended September 30, 2013 to represent the Test Year. Test Period consumption was projected by utilizing a combination of actual and projected consumption for the period ended June 30, 2014. The foundation for the projected consumption was an exercise performed by Company Witness Bruce E. Patrick in developing the Test Period water production data. Mr. Patrick reviewed monthly production records for the five-year period 2008 through 2012 and also reviewed production data for 2013 if available. He used 5 or 6 year averages in most cases where the consumption was consistent from year to year; he then rounded the projection. For periods where the last 2-3 years of consumption significantly varied from the average, he used a 2 or 3 year average using the most recent 2-3 years of production data. Once, Mr. Patrick determined the nature of the variance, the production data in question was normalized as necessary to reflect expected production during the Test Period. The overriding reason for normalization was due to weather variations and a reduction in summer months of recent years which appears to be from customers installing irrigation wells to avoid purchasing water from Tidewater for outdoor irrigation

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purposes. Mr. Patrick has sponsored testimony that provides expanded information on irrigation customers. The next step in determining Test Period consumption was to apply the line loss factor to Test Period production. The Test Period line loss factor was developed using the same methodology that was used to develop Test Period production. The annual consumption for the Test Year and Test Period was multiplied by the current tariff rates, yielding Test Year and Test Period Consumption Revenues. This represents the remaining components of the General Metered Service class revenues. Schedule 3A, Page 2 of 3, Lines 21 through 27 – Contract Sales Consumption Charges – Test Year and Test Period revenues were developed in similar fashion as General Metered Service consumption revenues, utilizing a combination of actual and projected consumption for period ended June 30, 2014. Schedule 3A, Page 3 of 3, Line 1 – Public Fire Protection - The Company charges for Public Fire Protection service to individual customers where fire service is required. The Public Fire Service Revenues were developed from the same data used for the General Metered Service Facility Charges revenue calculation. The data indicates which developments have fire service and therefore, which current and new customers will have fire service. The actual number of Public Fire Service customers for the Test Year and the projected number of Public Fire Service customers for the Test Period were multiplied by 4, since these customers are billed quarterly, to equal the number of bills rendered annually. The resulting number of bills was multiplied by the quarterly rate, yielding Public Fire Protection Revenues for the Test Period. Schedule 3A, Page 3 of 3, Lines 2 through 7 – Private Fire Protection – Facility Charge – I calculated the actual number of customers at September 30, 2013, by meter size for Private Fire Protection. Growth was projected, based upon anticipated new customers, to

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arrive at Test Period customers. The actual number of fire service customers for the Test Year and projected number of customers for the Test Period were multiplied by 4, since these customers are billed quarterly, to equal the number of bills rendered annually. The resulting number of bills was multiplied by the applicable quarterly tariff rate, yielding 4 Private Fire Protection revenues for the Test Period. Schedule 3A, Page 3 of 3, Lines 8 through 16 – Connection Fees - A fee is charged for 6 connecting new customers to the system. The connection fee revenue was calculated by 7 taking the number of projected new customers, by meter size, projected for General 8 Metered Service and Private Fire Protection, times the applicable Connection Fee tariff 9 rate. The decline in connection fees from the Test Year to the Test Period reflects a 10 continuing trend of a decreasing rate of new customers added to the Tidewater system. 11 ARE THERE ANY OTHER REVENUES THAT ARE INCLUDED IN TIDEWATER'S **OPERATIONS?** At the bottom of Schedule 3A, page 1 of 3 there is a table of miscellaneous service 14 revenues for charges such as Turn-on Fees, Late Payment Penalties, and Returned Check 15 Fees. 16 PLEASE DESCRIBE SCHEDULE 3B. Q. Schedule 3B lists the major categories of Operation & Maintenance Expenses and Α. 18 references the relevant support schedules where the underlying detail is presented. The 19 schedule shows the expenses for 2012, the Test Year and the Test Period. Included as an 20 attachment to my testimony identified as Appendix A is a listing of the major expense 21 categories for transactions with affiliates. 22 Schedules 3B-2, 3B-3, 3B-4, 3B-5, and a portion of Schedule 3B-1, have been sponsored 23

by, and will be discussed in the testimony of, Mr. Bruce Patrick.

Schedule 3B-1, Labor - Labor expense was developed starting with salaries of 92 active positions at September 30, 2013. A projected average wage increase of 2.5%, anticipated to be granted effective April 1, 2014, as well as scheduled progression increases for certain positions, were annualized to derive Test Period labor. Overtime was calculated utilizing a combination of actual Test Year information and budgeting forecasts to arrive at the Test Period overtime labor. Average labor costs capitalized and/or billed to affiliated companies for the twelve months ended June 30, 2014 was projected at 32.95%, and were subtracted from Test Period labor. Schedule 3B-6 - Customer Record and Collection Expenses - This schedule details the elements of customer service expenses such as allocated labor, postage, billing and lockbox services. Middlesex provides customer call center and billing services on behalf of Tidewater. To the extent possible, specifically identified costs are charged to Tidewater. However, the majority of call center and billing services costs are homogeneous and cannot be specifically identified and attributable to one specific entity. Because of the homogenous nature of these costs, costs such as for the Middlesex central call center labor (Line 1) are allocated by Middlesex to all of its affiliates based on the number of customers served by the individual affiliate. Line 1 has been adjusted to reflect the impact of both anticipated wage increases and new customer growth in the Tidewater service territory. Postage and lockbox costs (lines 2 and 4, respectively) are based on the number of customer mailings and payments as well as a 2013 and 2014 increase in first class mailings through the U.S. Postal Service. Line 3 costs are for the fees charged by an outside service to print our customer invoices, stuff the envelopes and mail the invoices to our customers.

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Schedule 3B-7 - Uncollectibles - This schedule indicates actual write-offs of bad debts, adjusted on a percentage basis for the rate increase, since a rate increase would result in higher receivables and therefore, higher uncollectibles. In addition, Tidewater has seen its level of aged receivables grow, and the amount of uncollectible accounts as well, by a corresponding amount. <u>Schedule 3B-8 - Outside Services - This schedule lists the various outside services costs.</u> On Line 1, Temporary Help costs are expected to decline in the Test Period as a result of process improvement for periodic meter change-out program and collections activities. Line 2 represents overhead allocation charges to Tidewater from Middlesex based on a three-factor cost allocation methodology. A comprehensive study prepared by the international accounting firm Deloitte and Touche LLP was the foundation for the methodology, which was adopted in connection with a recommendation from a New Jersey Board of Public Utilities initiated management audit of Middlesex Water Company. As part of the last review by Commission Staff of services provided to Tidewater by Middlesex (PSC Docket No. 10-247), this methodology was reviewed and discussed and no objections were reported. The three-factor overhead cost allocation is intended to reflect a pro-rata share of indirect expenses associated with employees that provide specific services to affiliate companies and other applicable expenses that are not specifically identifiable by entity. Three factors (revenues, net assets and payroll) are used in formulating the standard monthly overhead allocation. Indirect expenses incorporated as part of the overhead allocation include but are not limited to audit fees, employee benefits, property taxes, utilities, insurance, lease payments, depreciation, maintenance, safety, training, support personnel

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and other costs associated with building space and equipment not otherwise charged directly to affiliate companies. Line 3 indicates projected Test Period legal fees that are ongoing in nature, although for different matters. Line 4 represents charges from Middlesex Water Company to Tidewater, based upon actual hours of service provided by Middlesex employees to Tidewater. These services are provided pursuant to a Service Agreement updated November 15, 2013 for supervisory, technical and clerical personnel services including, but not limited to, the 8 following: accounting, administration, billing, communications, corporate, customer 9 service, engineering, financial, human resources, information services, meter reading, 10 operations, rates and revenue, risk management and water quality. The Test Period 11 expense was determined utilizing a combination of actual and projected data. Line 5 reflects the cost of a separate independent audit report for Tidewater as required by the PSC rules and regulations. 14 Line 6 represents overhead costs associated with Tidewater employees that provide 15 professional services to affiliated companies. In addition, the actual labor costs for those 16 services are excluded from employee salaries and wages shown on Schedule 3B-1. 17 Line 7 represents an allocation of the annual and ongoing licensing fees and maintenance 18 agreement costs for the Enterprise Resource Planning (ERP) system and the allocation 19 employee costs for services provided by the Middlesex Information Technology 20 Department. The allocation of these fees and costs is based on a separate three-factor 21 model calculation, which includes the three factors of Middlesex and Tidewater only. WHAT IS THE NEED FOR A SEPARATE THREE-FACTOR OVERHEAD Q. CALCULATION FOR ERP ASSOCIATED COSTS?

ERP is a business process technology platform designed to efficiently collect mass quantities of data for use by companies, such as water utilities, to properly plan and operate their businesses by making timely information available for such areas as Accounting, Billing, Budgeting, Capital Projects, Customer Service, Dispatching, Distribution, Engineering, Financing, Human Resources, Insurance, Metering, Plant Replacement, Rate Matters, Regulatory Filings and Water Treatment. Data collection needs for larger public utilities are a more complex and demanding exercise than for small utilities. The scope and size of the Middlesex (60,000 customers and annual water production of 13.5 billion gallons) and Tidewater (34,000 customers and annual water consumption of 1.7 billion gallons) systems and operations necessitate the need for an ERP system. Conversely, systems such as our affiliates Twin Lakes Utilities, Inc. (116 customers and annual water consumption of 4.1 million gallons), Southern Shores Water Company, LLC (2,450 customers [58 billing customers] and water consumption of 64.7 million gallons) and Pinelands Water Company (2,459 customers and annual consumption of 144.5 million gallons) have data and operational requirements that do not require the sophisticated capabilities of an ERP system. HOW DO INDEPENDENT SMALL PUBLIC UTILITIES COST EFFECTIVELY MANAGE THEIR DATA NEEDS? It depends on the size of the utility, the technology skill set that the owner brings to the business or can attract to perform the work. Many use manual (excel based spreadsheets) or off-the-shelf basic general ledger, billing and fixed asset software packages to run their

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businesses. Some engage an outside service vendor to provide billing services which

usually includes a customer information system (customer history and accounts

- receivable) (collectively "CIS"). Prior to migrating to an ERP system, Middlesex,
- Tidewater and its affiliates utilized such a service.
- 3 O. WHY DIDN'T THE MIDDLESEX AFFILIATES REMAIN WITH THE OUSTIDE
- 4 SERVICE VENDOR?
- 5 A. Notification in 2006 by the vendor that its parent company was seeking to divest its
- ownership of its CIS business combined with a lack of commitment from its existing
- management to upgrade, enhance or replace the aging technology platform prompted
- 8 Middlesex to evaluate alternative CIS options. At the time, Middlesex was the outside
- yendor's second largest customer. Once a decision was made by Middlesex to move to
- an ERP system, it was impractical from a management standpoint to consider leaving all
- 8 affiliates on a separate CIS with an uncertain future while managing Middlesex and
- Tidewater on an owned and operated system.
- 13 Q. SHOULD THOSE AFFILIATES USE THE ERP SYSTEM AND NOT BE
- 14 RESPONSIBLE FOR ITS COST?
- 15 A. There should be no cross-subsidization for the customers of those affiliates. At the same
- time those affiliates shouldn't subsidize Middlesex and Tidewater customers either.
- Incremental costs due to ERP use by affiliates should be borne by those affiliates. In
- addition, avoided costs at the affiliates by using Middlesex/Tidewater ERP system
- instead of an alternate solution should be used to offset the cost of ERP to Middlesex and
- Tidewater. Annual license fees for the ERP billing module are based on a \$1.20 rate per
- customer account. The total number of affiliate accounts at the end of the Test Period is
- projected to be 28,737 which when multiplied by the rate per account amounts to
- \$34,484. This would be a deduction from Line 7, Schedule 3B-8. I have obtained unit

- pricing charged by an outside service vendor that provides billing services to small and mid-size water utilities. The per bill charge is \$0.80 for:
 - 1. Bill Calculation
 - 2. Bill Print

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- 3. Bill Mailing
- 4. Customer History Maintenance

next renewal date set for June 2015.

Our affiliates use an outside vendor for items numbered 2 and 3 above at a rate of \$0.13 per item. Our affiliates utilize the ERP system for items numbered 1 and 4 above. The net avoided cost to the affiliates is \$0.67 per item, which when multiplied by the Test. Period projected 142,582 bills issued would be a deduction from Line 7, Schedule 3B-8 after the avoided cost is allocated between Middlesex and Tidewater. With regard to accounting transactions, off the shelf solutions for general ledger and fixed asset modules are viable thrifty tools for small utilities. Quick Books is available on-line for \$189.95, while Fixed Asset Pro is available for \$549.00.

- Q. CAN YOU CONTINUE WITH YOUR EXPLANATION OF SCHEDULE 3B-8?
- 16 A. Line 8 is for costs for outside consultants and out-of-pocket expenses for travel and
 17 accommodations for Middlesex employees traveling to Delaware to provide services for
 18 Tidewater.
 - Schedule 3B-9 Property and Liability Insurance This schedule shows the detail of each type of insurance, a general description of the coverage and the current premium.

 All insurance coverage is procured by Middlesex Water and allocated to the affiliated companies based on the three-factor formula. All but one of the insurance policies renew annually on June 1st. The pollution insurance policy renews on a triennial cycle with the

Schedule 3B-10 – Employee Pensions and Benefits – This schedule details the cost of health, welfare and retirement benefits provided to Tidewater employees and retirees. The amounts in the Test Period column, Lines 1 and 2, represent the annualized cost, assuming a certain percentage increase, upon renewal of the insurance policies. As the renewal date approaches, the actual premium rates will be available and incorporated into an update to the Test Period. The 401(K) Plan expenses for matching contributions are expected to change accordingly as wage levels change. Therefore, the 401(K) Plan expense has been annualized, assuming a certain percentage increase, as a function of the wage increase percentage projected to be granted in the Test Period. The Test Period amounts for Postretirement Benefits (Line 5) and Pensions (Line 6) are based on projections for each respective retirement plan valuation as of January 1, 2014, for the twelve months ended June 30, 2014. Statutorily, all Employee Retirement Income Security Act (ERISA) qualifying plans are required to prepare their valuation using assumptions in place on the first day of the fiscal year of the Plan Sponsor to determine the plan cost for the coming year. For 2014, Tidewater has increased its expected Postretirement Benefits and Pensions costs by 7.0%. The 2014 valuation is expected to be completed by April 1, 2014 and will be provided to the parties in this matter when available. WHAT CAUSED THE LARGE DROP IN LINE 5 – POSTRETIREMENT BENEFITS FROM 2012 TO THE TEST YEAR AND TEST PERIOD? Effective January 1, 2013, the Postretirement Health Benefit Plan (FAS 106) was amended to lengthen the employee service period to qualify for retirement health care benefits and to limit the Company's overall percentage contribution for these benefits.

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The Net FAS 106 cost in this proceeding shown is \$446,000 and is considerably lower

- than the Net FAS 106 cost of \$1,379,000 in PSC Docket 11-397 or the \$1,391,000 for 2012.
- Q. CAN YOU CONTINUE ON AND EXPLAIN SCHEDULE 3B-11?
- A. Schedule 3 B-11 Regulatory Commission Expense This schedule details the estimated cost of this rate proceeding, based on the assumption that this proceeding will be fully litigated. If it appears that this rate case will be stipulated, these expenses will be updated to reflect the projected cost of a stipulated case. The schedule was also prepared to be in compliance with the MFR, indicating the cost of prior rate cases. Also included in this Schedule are 4-year amortization period costs associated with the management audit ordered by the PSC in Docket No. 10-247 and 5-year amortization period costs associated with the reduction in employees in 2012 and the related severance Tidewater incurred in 2012 during its last base rate proceeding (PSC Docket No. 11-397).
- Schedule 3B-12 Other Operation and Maintenance Expenses This schedule lists, by
 PSC account number, all Operation and Maintenance Expenses not specifically addressed
 in Schedule 3B-2 to 3B-11, Schedule 3C or Schedule 3H.
- Schedule 3B-13 Interest on Customer Deposits Interest on Customer Deposits is
 included as an Operation and Maintenance Expense.
- 18 Q. PLEASE DESCRIBE THE OTHER SCHEDULES THAT YOU ARE SPONSORING?
- A. Schedule 3D, 3E, 3F and 3G Minimum Filing Requirements This information has
 been supplied on these schedules in compliance with the MFR. The statement required
 by Item 11 of the MFR is the Company has not spent any amounts in the Test Year or the
 Test Period on influencing legislation. The lobbying portion of the National Association

Schedule 3J - Federal and State Income Taxes - This schedule calculates Federal and State Income Taxes for the Test Year and the Test Period at present and proposed rates. In arriving at the Company's Federal and State tax expense, taxable income has been calculated by deducting from Operating Revenues the following: Operation and Maintenance Expenses, Depreciation, Taxes Other Than Income Taxes, and State Income Taxes for calculating Federal Income Taxes, and Interest Charges calculated by utilizing interest synchronization. The calculation of interest synchronization is shown on the bottom of Schedule 3J whereby, the interest for tax purposes is calculated by using the Rate Base from Schedule 2, multiplied by the weighted cost of debt from the Rate of Return Calculation found on Schedule 4. The Test Year rate of return on Schedule 4 represents the rate of return established to set the revenue requirement in the settled outcome of the most recent base rate matter approved by the PSC. Since the effective date of the last base rate increase, this is the percentage that was used to calculate the Allowance for Funds Used During Construction (AFUDC) on all capital projects expected to cost \$200,000 and have a construction period in excess of two months. This AFUDC rate is also applied to qualifying capital projects during the Test Period. At the bottom of this Schedule 3J is a breakdown of Federal and State Income Taxes between current and deferred, which is being provided in accordance with the MFR. The deferred income taxes calculated and recorded by Tidewater result from the accelerated treatment of the recovery of capital investment in long-lived assets as allowed under the Internal Revenue Service Code and Regulations (collectively, the "Code") compared to financial and regulatory requirements. In order for a regulated public utility to properly elect an accelerated method of tax depreciation for its utility plant, which currently is the Modified Accelerated Cost Recovery System (MACRS), it must calculate and reflect

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deferred income taxes in its rate base in accordance with the Code. Deferred income taxes on sales or retirements of utility plant, including cost of removal and sales proceeds must also be calculated and recorded in accordance with the Code in order to continue to 3 utilize MACRS. 4 Tidewater is included in the consolidated federal income tax return filed by Middlesex. Each member of the consolidated group is responsible for its income tax liability and the respective share is recorded by journal entry on a monthly basis. Schedule 3M - Taxes Other Than Income Taxes - This schedule details payroll taxes, real estate taxes, other taxes and the PSC Assessment for Actual 2012, the Test Year and the Test Period. The payroll taxes were calculated utilizing the Test Year and Test Period labor developed on Schedule 3B-1 for the current applicable taxable bases and tax rates. These taxes were also reduced for capitalized/billed payroll taxes at the same capitalization rate of 32.95% as labor expense. The real estate taxes shown on this schedule represent the assessed taxes from 2012, and will be updated upon receipt of the current year assessment notices. Tidewater pays to the PSC an assessment of \$.003 per million gallons of gross intrastate operating revenues. Schedule 3N - Depreciation - This schedule calculates depreciation expense for the Test Year and the Test Period utilizing the Utility Plant less Contributions-in-Aid-of-Construction and Customer Advances for Construction balances developed in Schedule 2-1. The depreciation rates used to calculate the annual depreciation expense for categories of utility plant shown on Schedule N were approved in PSC Docket No. 99-466, dated November 21, 2000.

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ARE THERE OTHER SCHEDULES THAT YOU ARE SPONSORING?

Schedule 4A-MWC, 4B-MWC, 4C-MWC and 4D – MWC – These four schedules represent the capital structure, cost of debt and cost of preferred equity for Middlesex consolidated group. This information has been filed to ensure compliance with the MFR and does not 3 represent a proposal by Tidewater to adopt a consolidated capital structure in this matter. As 4 noted in the MFR Schedule Index, Schedules 4, 4A, 4B and 4C for Tidewater stand-alone are part of the exhibits attached to the testimony sponsored by Witness Dylan D'Ascendis. <u>Schedule 5 – Calculation of Gross-up Factor - The Revenue Gross-up factor is developed</u> using the statutory tax rates for State and Federal Income Taxes and the PSC assessment to 8 determine the applicable factor to be applied to the deficiency in utility operating income. 9 PLEASE DISCUSS THE PROOF OF REVENUES AND THE TARIFF SHEETS THAT Q. 10 ARE CONTAINED IN SCHEDULES 8 AND 9, RESPECTIVELY. 11

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Tidewater engaged a cost of service expert, Gary Shambaugh, to undertake a cost of service study. Mr. Shambaugh prepared the study and submitted tariff design recommendations with regard to the allocation of costs to Tidewater's customer classes. The cost of service study, recommendations, testimony and supporting exhibits have been filed with this base rate increase application and have been identified as Exhibit T-8. Tidewater has reviewed the cost of service study and its recommendations and has adopted the allocation of costs to the various customer classes based upon recommendations from Mr. Shambaugh. Schedule 8B is a proof of the proposed revenue increase applied to existing rates based on those recommendations. Schedule 9B contains the marked Tariff pages for the proposed rate changes as well as certain proposed changes to non-revenue sections of the Tariff, specifically Section 3.6 Cross Connection Control and Section 6.2 Maintenance of Fire Hydrants. Schedule 8A is a proof of the

- proposed revenue from implementing rates under bond. Schedule 9A contains the
- 2 marked Tariff pages for the proposed rates under bond.
- Q. DOES THIS CONCLUDE YOUR TESTIMONY AT THIS TIME?
- 4 A. Yes, it does.



5.3.14 - Schedule of Allocated Costs From/To Affiliate Companies

Services or Products Provided	ater labor costs allocated to affiliate companies or capitalized	esex labor costs for Customer Service Call Center shared support	Middlesex overhead costs for Administrative shared service support Middlesex labor charged for Administrative shared service support Overhead costs charged out to affiliate companies for shared services Information Technology operations and maintenance expense recovery		Property Insurance General Liability Insurance General Liability - Umbrella Insurance Punitive Damages Insurance Workers Compensation Insurance Directors and Officers Insurance Pollution Insurance Employment Practices Insurance Automobile Insurance
	Tidewater	Middlesex	Middlesex Middlesex Overhead (Informatio		Property General L General L General L Workers (Workers (Directors Pollution Pollution Employm Automobil
Basis for Allocation	Time Sheet Reporting	Customer Counts	3-Factor Cost Allocation Method Time Sheet Reporting 3-Factor Cost Allocation Method 3-Factor Cost Allocation Method		3-Factor Cost Allocation Ratios Number of Vehicles
Test	(2,097,564)	425,292	941,782 366,376 (221,987) 651,350		60,927 90,592 56,281 11,191 157,651 47,937 13,562 19,968 85,365
Test	(2,004,376)	398,613	897,460 308,985 (241,343) 661,790		41,113 85,628 53,827 10,583 117,744 45,344 13,562 16,821 82,154
MFR Schedule Ref.	3B-1	3B-6	3B-8	3B-9	
	Labor Capitalized (15.63%) & Subsidiary (17.32%) Labor	Customer Record And Collection Expenses Call Center Allocated Labor	Outside Services Middlesex Water Company General Overhead Allocation Middlesex Water Company Shared Service Tidewater General Overhead Allocation to Affiliates Systems Support Allocation	Property and Liability Insurance	Property General Liability General Liability - Umbrella Punitive Damages Workers Compensation Directors and Officers Pollution Employment Practices Automobile (1)

to various Operation and Maintenance Expense Accounts as a transporation cost. (1) Automobile Insurance is allocated